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Master Unlock Instructions

The e-mail sent from a2d2help@gmail.com contains a link to download the A2D2 Master Unlock Program from the Media Fire website

(This link can either be clicked on or copied and pasted into the browsers address bar)

The screenshot shows an email message in Microsoft Outlook. The subject of the message is "A2D2 Unlock Program". The message body contains the following text:

From: A2D2 Help <a2d2help@gmail.com> To: a2d2bto@gmail.com Sent: Mon 4/8/2013 12:16 PM

Subject: A2D2 Unlock Program

Message [Master Unlock Instructions.pdf \(395 KB\)](http://www.mediafire.com/file/f2obl32upxta8bo/MasterUnlockExp_03-29-2013.exe)

Here is a link to download the unlock program. This program must be run BEFORE 3/29/13 or it will expire.

http://www.mediafire.com/file/f2obl32upxta8bo/MasterUnlockExp_03-29-2013.exe

I have attached the usual PDF to provide a guide to the download and unlock process.

Run this on all computers that have A2D2 installed that is asking for an unlock code.

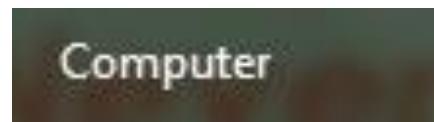
If the download manager on the browser being used allows a choice, A2D2 recommends that the “Save as” option be used for all downloads. It is best to save the program someplace easy to find (such as “Downloads” for Windows 7 or “My Documents” for Windows XP)

If there is no “Save as” option please make sure to note the location where the program is saved so it can be found later. If the download manager gives any options after the program is downloaded only the “Open Folder” option should be used to help locate the program

PLEASE NOTE: This program must be run the correct way so the “Run” option after downloading the program cannot be used!

If there isn't an "Open folder" option with the download manager navigate to the folder where the program was saved (the "Downloads" folder on a Windows 7 computer is being demonstrated since that will be the scenario encountered most often at this time)

Click on the windows flag in the bottom right hand corner of the screen (this used to be the start button)

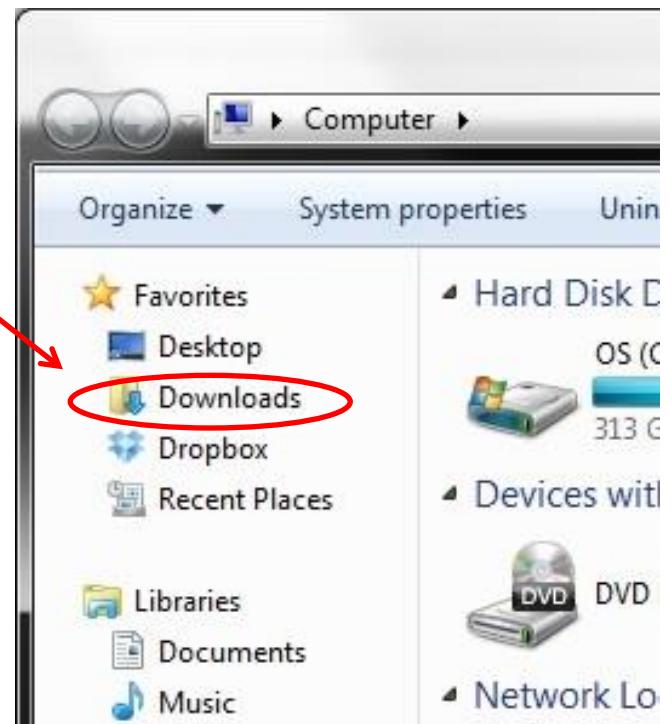


Click on "Computer"(this used to be "My Computer")

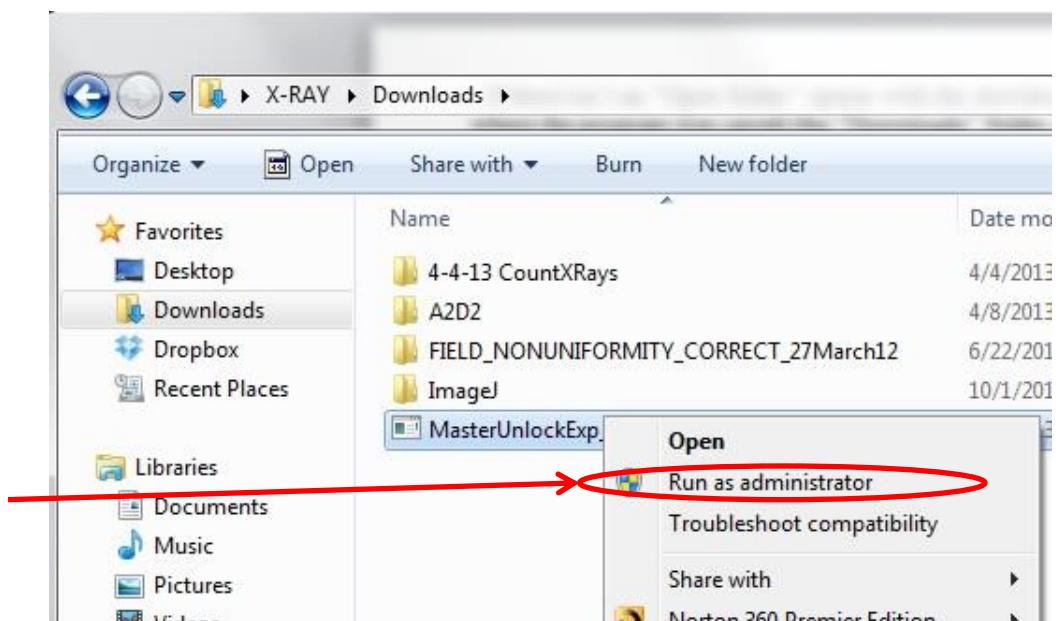
Click on "Downloads"



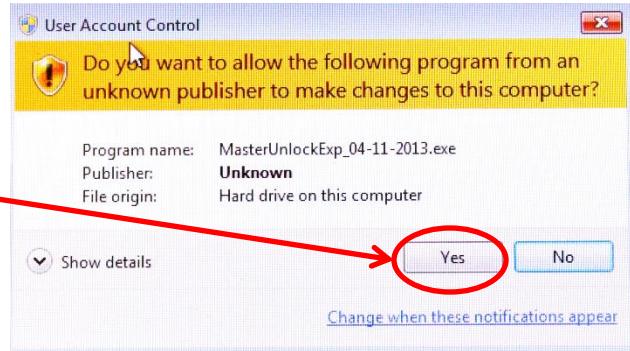
(if the "Downloads" folder isn't visible clicking on the arrow next to "Favorites" should open the subfolders)



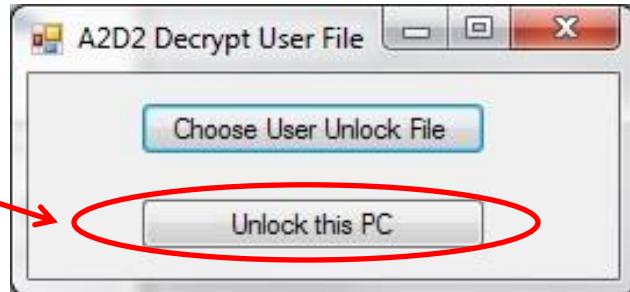
Right click on the "MasterUnlockExp_..." file and choose "Run as administrator" from the pull down menu



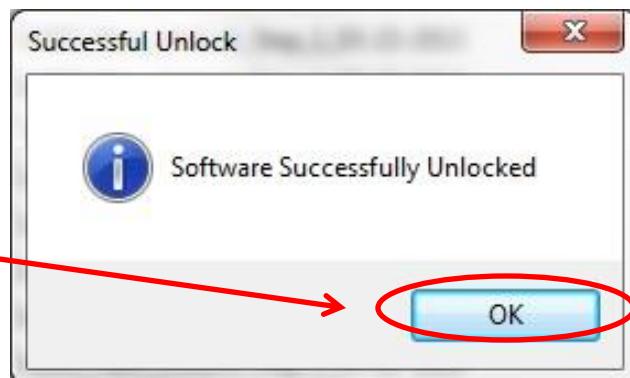
If a windows security window opens up to ask permission to run the program click on “Yes” or “Run”



When the Master Unlock window opens up click on “Unlock this PC”



The “Successful Unlock” window should open up stating that the software was successfully unlocked, click on “OK”



The computer should now be permanently unlocked. This program can be copied to other computers within the same clinic and, using these same steps, used to unlock the other computers as well. All of the computers must be unlocked before the program expires. The program expiration date is part of the file and should also be mentioned in the e-mail from A2D2 that contained the link.

If there are any questions or concerns please feel free to e-mail A2D2 at a2d2help@gmail.com or call the office at 734-730-2232